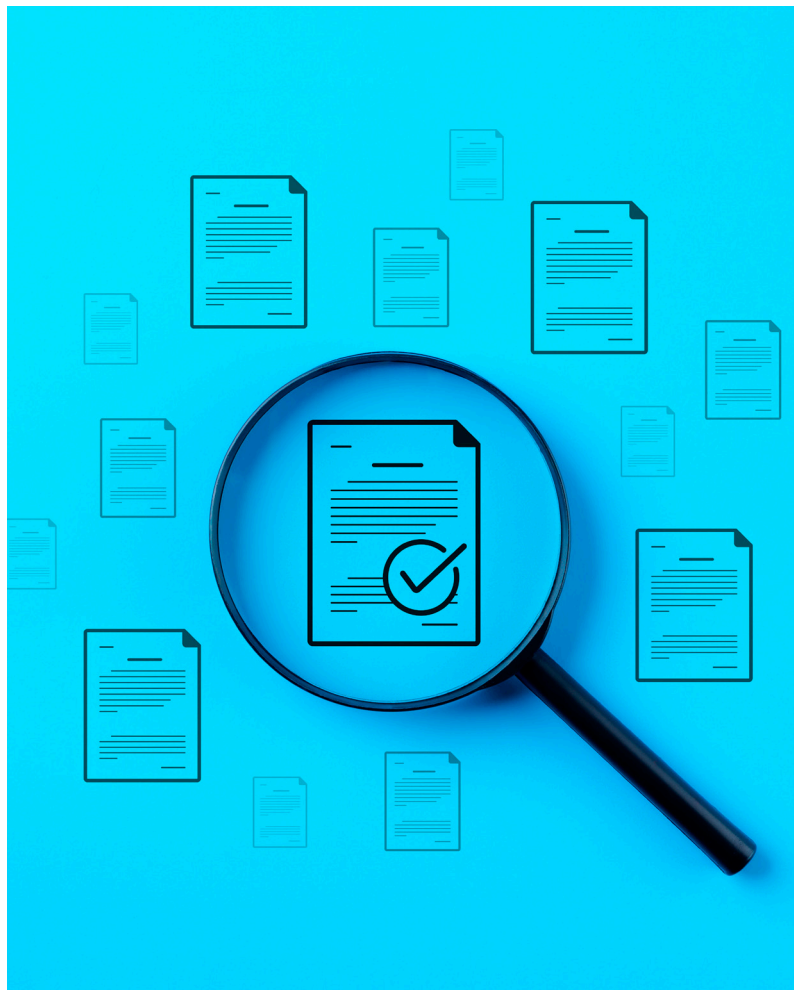


zenon

Bath & SPC Surfaces



QUALITY MANAGEMENT POLICY

zenon

QUALITY MANAGEMENT POLICY

At Zenon Bath & SPC Surfaces, with the commitment acquired by the company's management to implement a quality management system, we are committed to offering the highest quality products that meet the needs and expectations of our customers, guaranteeing the continuous improvement of our processes and complying with the applicable legal and regulatory requirements. Our approach is based on the following principles:

1. Customer Satisfaction: We work to understand and meet the expectations of our customers, providing innovative and functional products that contribute to the well-being and comfort in their bathroom spaces, adapting to the particular needs of each project.
2. Continuous Improvement: We are committed to evaluating and optimizing our operations to improve the efficiency and quality of our products and processes.
3. Compliance with Requirements: We guarantee that our products and processes comply with legal and regulatory requirements and all those that our clients require, ensuring conformity and safety in all aspects of our activity.
4. Quality of product and service: Our philosophy is based on a quality product and service that provides our clients with overall satisfaction

We undertake to review and update this policy periodically, ensuring its suitability and effectiveness in the face of market challenges and the needs of our customers. This policy is the frame of reference for the objectives that the organization sets itself, with the aim of committing to continuous improvement, and the achievement of these objectives is the commitment of the entire company.

Enrique Cifre
CEO

