POLITICA DE CALIDAD

QUALITY MANAGEMENT POLICY | POLITIQUE DE QUALITÉ | POLITICA DELLA QUALITÀ

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QUALITY MANAGEMENT POLICY

SMART SOLID SURFACE. has implemented a quality management system in the field of its activity in order to guarantee its customers a service and a product suitable to their needs. To this end, the management of SMART SOLID SURFACE declares as basic principles of the company:

- To offer customers a wide range of products, gel coat and solid surface, according to current and avant-garde designs.
- To ensure the quality of the product and service offered.
- To offer an excellent service, both in terms of speed of customer service, availability of products and ease and speed in loading them.
- Involve our clients in the company's projects, so that they are an important part of the company's development and growth.
- Implementation of a business philosophy, and that this is reflected in everything that happens to our company, in terms of product, promotion, sales and administration.
- Comply with customer requirements as well as applicable legal and regulatory requirements.

The Management of SMART SOLID SURFACE. communicates this policy to all its employees so that it is understood and involves all stakeholders to follow it. This policy is the frame of reference for the objectives that the organisation sets itself, with the aim of committing to continuous improvement and it is the commitment of the whole company to achieve them. Management is committed to continually reviewing this policy and adapting it to its purposes.

Enrique Cifre CEO Cifre Ceramica, SL.